

Mariner Loyalty Programme 'SPEND & SAVE'

Terms & Conditions



1. The loyalty programme ('programme') is run by Tarbert (Loch Fyne) Harbour Authority ('THA', 'we', 'us', 'our'): Harbour Office, Garval Road, Tarbert, Argyll PA29 6TR.
2. The programme is for mariners visiting our marina. The programme is designed to reward our return mariners for spending money in local businesses in Tarbert.
3. Route to enter the programme is in person via our reception and details of the program, how it works and how to enrol are available on our website. [<http://www.tarbertharbour.co.uk/loyaltyprogram>].
4. The programme is centred around marine tourism and as such, focused on those products and services related to the tourism offering in Tarbert, such as attractions, restaurants, shops and galleries.
5. To be eligible for the discount of 50% off for one night during your next stay in the marina, a total of 4 stamps is required and will be recorded in Harbour Assist (conditions apply).
6. Mariners must present relevant receipts to THA Reception either upon departure or when checking in for their next stay. Dates on receipts must relate to the dates the mariner was checked in to the marina.
7. Minimum spend must be adhered to – any less will not be stamped or recorded.
8. A minimum spend is allocated to the businesses dependent on their product offering. In the interest of fairness, this has been set at £10 for shops and £50 for restaurants. These amounts are based, reasonably, on average spends per head and average number of crew per vessel.
9. Stamps will not be issued for spending on tobacco, lottery products or mobile telephone top-ups.
10. Stamps will not be issued on receipts for spending solely on restaurant alcohol.
11. The discount is redeemable for only one night in a visit of any duration up to a maximum stay of six nights.
12. The discounts will not be applied to berthing during festival dates, including but not limited to: the Scottish Series, the Seafood Festival, Traditional Boats Festival and the Music Festival.
13. The discount will be applied solely to visitor berthing, not any other products or services offered by THA.
14. The discounts cannot be used in conjunction with any other offer.
15. The programme is offered on a trial basis from July 2018 until the end of the season (31st October 2019). The success of the program, perceived by THA, will determine whether or not it is continued in subsequent years.
16. THA reserves the right to cancel or amend the programme and these terms and conditions without notice.
17. THA is not responsible for any products or services provided by local businesses.
18. THA reserves the right to remove any mariner from this loyalty programme if they do not adhere to these terms and conditions.

19. THA shall have the right, at its sole discretion and at any time, to change or modify these terms and conditions, such change shall be effective immediately upon posting to our website (www.tarbertharbour.co.uk).
20. THA also reserves the right to cancel the programme if circumstances arise outside of its control, or if there is insufficient uptake.
21. THA's decision in respect of all matters to do with the programme will be final and no correspondence will be entered into.
22. These terms and conditions will be governed by Scottish law and any disputes will be subject to the exclusive jurisdiction of the courts of Scotland.
23. By enrolling in the program, the mariner is indicating his/her agreement to be bound by these terms and conditions.